



Emerald Park Membership Application 2023

Adult Name(s)						
Child Name(s) & Ages						
Postal Address						
Email Address						
Phone No.						
Date of Issue						
Membership Card #						
Membership Type	1 person	2 Person	3 person	4 person	5 person	6 person

Emerald Park Membership - Terms and Conditions 2023

- An Emerald Park membership is valid for 1 year from date of purchase (subject to opening hours). Emerald Park will close December 23rd, 2023 –and reopens 2024 (subject to change).
- A membership is for use by the named and photographed guests only and is not transferable under any circumstances. Only named members on the card will be admitted and receive a wristband. Memberships found to be held by persons, other than those named and photographed, will be retained by Emerald Park.
- Emerald Park will require a photograph for which consent is required. Memberships cannot be activated unless photographs are taken. For security and validation reasons, Emerald Park reserves the right to scan each member's card upon entry. This will entail a member's photo being made visible to the staff member on the till screen.
- Guests entitled to free entrance e.g., carers, can be named on a membership free of charge. Appropriate ID is required. Without valid ID, memberships cannot be processed.
- An adult must be present on each membership and children under 16 must be always accompanied by an adult 18+ or they will be refused entry.
- All members must book to visit in advance online. A deposit will be taken upon booking and released on the day of your visit. Emerald Park reserves a member's allocation which operates on a first come, first served basis. We advise advance booking, especially on peak days to avoid disappointment.
- Members will not be refunded for any full priced tickets purchased whilst holding a valid membership.
- Membership is subject to some restrictions in usage dates, some additional charges at a special rate will be made available. Restricted dates include, but are not limited to, the following: Any themed and/or special events organised by or external to Emerald Park E.g., Halloween/ Christmas.
- Memberships cannot be used in conjunction with any other offers in Emerald Park. E.g., School tours, Christmas & Halloween, Corporate /Hotel tickets, Special Park Events/Offers Etc
- Any changes to a membership, separate to set up and renewal, must be made by the main contact on the membership. This contact must complete an amendment form and show valid ID to authorise the changes.
- Memberships cannot be sold to another party, resold/exchanged, or profited for, under any circumstance, and will result in cancellation without refund. Failure to comply with Emerald Park T&C's will result in cancellation of the membership.
- Emerald Park reserves the right to change the membership benefits/ terms/ prices at any time without prior notice.
- Emerald Park reserves the right to cancel a membership without refund if it is deemed to be misused. Please keep your receipt of payment of membership for future reference.
- Should Emerald Park be forced to close due to exceptional circumstances outside of our control, Emerald Park will not be held responsible for any costs incurred, i.e., hotel, travel costs or otherwise. Further to this, Emerald Park will not offer refunds for days closed.
- Emerald Park's Rides & Attractions are subject to availability and may close for operational or technical reasons, seasonality, inclement weather, special events, or to ensure the safety and security of guests, or if Emerald Park reasonably considers the circumstances so require.
- The security of a member's personal information is of the highest importance. The Emerald Park Privacy Policy conforms to the European Union General Data Protection Regulation (EU GDPR) effective as of 25th May 2018 and explains how a member's information is processed and the rights a member has, as an individual, under the GDPR.
- Members must always present their card to enter the park or receive members benefits. If you do not have your card, then the full price must be paid which is not refundable.
- Emerald Park will be in contact occasionally via email, this non-marketing communication aims to inform members of expiry dates, operational changes, responses to your queries and communications.

Please sign to confirm that you have read and agreed to the Membership T&C's.

Signature: _____ **Date** _____

If you would like to be added to our newsletter recipients list and receive information and offers from Emerald Park, tick here: